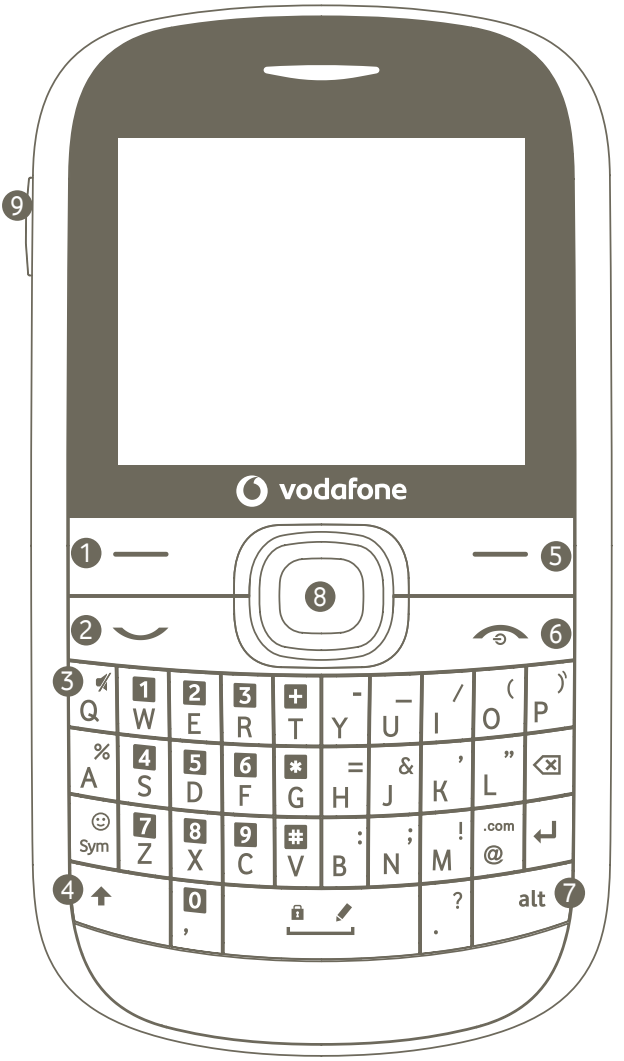
User manual
Vodafone 354

vodafone

1 Your mobile



1. Left softkey
2. Send/Answer call
   Call log (Idle screen)
3. Vibration alert
   (long keypress)
4. Shift key
5. Right softkey
6. Switch on/
   Switch off
   End call
7. Alt key
8. Navigation key:
   Menu/Confirm an option
9. Camera

1.1 Keys

Navigation key
- Confirm an option (press the middle of the key)
- Activate music player (press and hold the middle of the key)
- Scroll widget bar (press the right or left of the key)

Send/Answer call key
In idle screen:
- Access call log and Redial (short keypress)
- Switch between headset and speaker while playing music (long keypress)

End call key
- Return to the idle screen
- Switch on/switch off the phone (long keypress)

Left softkey

Right softkey

Access your voicemail (long keypress)

In idle screen:
- Lock keypad: press and hold Space key
- Unlock keypad: Centre soft key+Space key

In text edit mode:
- Input a space character (short keypress)
- Switch input mode (long keypress)

alt

In idle screen:

- Access shortcuts (short keypress)
- Access Profiles (Alt + P)
- Access Date and Time (Alt + Q)
- Access Notes (Alt + S)

In edit mode:

- Press once to enter the character on the top half of the key.
- Press twice to lock, so you only enter the characters on the top half of the keys, then press once to unlock this.

☺ Sym

Sym key

In edit mode:

- Popup symbol page to select special characters using the navigation key (short keypress)

⌫

- Delete a letter or item (short keypress)
- Continue deleting letters or items (long keypress)

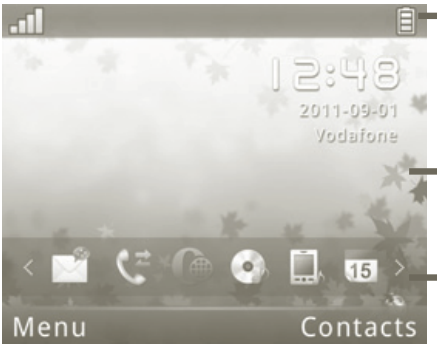
↵ Move cursor to the next line

⬆ Shift key

In edit mode:

- Press briefly to make a character key uppercase (capitalised)
- Press twice quickly to make all text entry uppercase, then press once to unlock this.

1.2 Home screen



Status Bar
Status/Notification indicators

Wallpaper

Widget Bar
Press the right or left of Navigation key to select a widget and then press ▢ key. You can customise the widget bar from the menu at Settings/Phone settings/ Widget bar.

1.3 Main screen icons [1]

Battery charge level

Vibrate alert: your phone vibrates, but does not ring or beep.

Headset connected.

Keypad locked.

Call forwarding activated: your calls are forwarded.

Alarm or appointments programmed.

Level of network reception.

Voicemail message arrived.

[1] The icons and illustrations in this guide are provided for information purposes only.

Missed calls.

FM Radio is on.

WAP alerts [1].

Roaming.

SIM card missing.

microSD card available.

GPRS connection status (Activated).

GPRS connecting.

Sending an MMS.

MMS receiving.

Silence mode: your phone does not ring, beep or vibrate with the exception of the alarm.

SMS unread.

MMS unread.

Email unread.

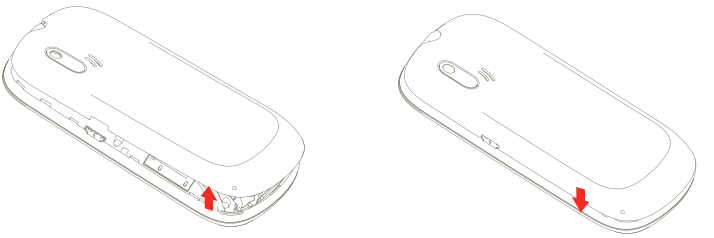
Flight mode.

[1] Depending on your network operator.

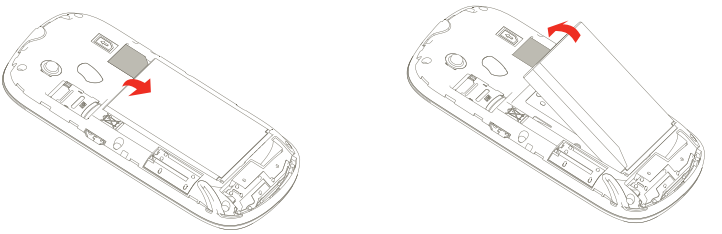
2 Getting started

2.1 Set-up

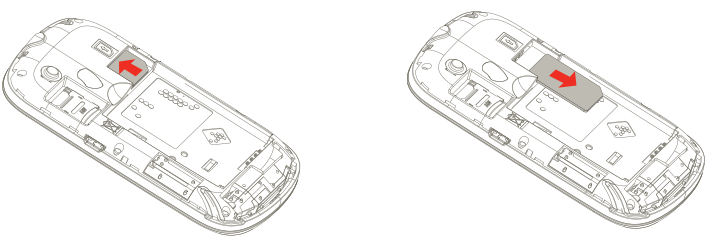
Removing and installing the back cover



Removing and installing the battery

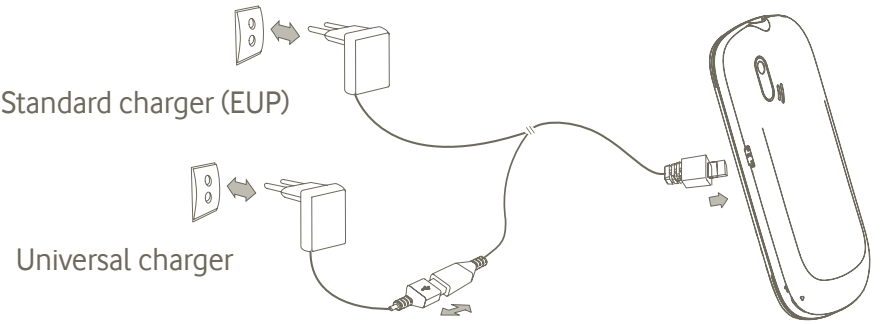


Inserting and removing the SIM card



Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press it and slide it out.

Charging the battery[1]



- Connect the battery charger to your phone and mains socket respectively.
- The charging may take about 20 minutes to start if the battery is flat.
- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.
- The mains socket must be near to the phone and easily accessible (avoid using extension power plugs).
- When using your phone for the first time, fully charge the battery (approximately 3 hours).
- To reduce power consumption and energy waste, disconnect your charger from the plug when the battery is fully charged; reduce the backlight time, etc.

When the animation stops the battery is fully charged.

2.2 Power on your phone

Hold down the ⌒ key until the phone powers on.

2.3 Power off your phone

Hold down the ⌒ key from the main screen.

[1] Depending on your country.

3 Call Handling

3.1 Making a call

Dial the desired number then press the ⌣ key to place the call. If you make a mistake, you can delete the incorrect digits by pressing the — key.

To hang up the call, press the ⌢ key.

Making an emergency call

As long as your phone is in range of the mobile network, you can dial the emergency number and press the ⌣ key to make an emergency call. This works even without typing the PIN code or unlocking the keypad, but you won't be able to make any emergency calls if you haven't installed a SIM card.

3.2 Calling your voicemail (1)

To access your voicemail, hold down the 1 W key.

3.3 Receiving a call

When you receive an incoming call, press the ⌣ key to talk and then hang up using the ⌢ key.

3.4 Available functions during the call

During a call, you can use many of the functions of your phone (like viewing your calendar, SMSs, etc.) without dropping the call.

(1) Contact your network operator to check service availability.

4 Internet .....

The web browser gives you the full Web experience, so you can stay in touch with your friends online, get the latest news, access information, do online banking, etc. It also loads more quickly, as it uses compressed web pages.

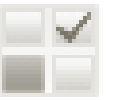
5 Camera [1] .....

You phone has a camera that can take photos and videos. After you've taken them, you can:

- store them on your phone, in **My Files/My photos, Video album**.
- send them in a multimedia message (MMS) to a mobile phone or an email address.
- send them directly by Email.
- customise your main screen.
- select them as an incoming call image to a contact in your directory.

[1] Depending on your country.

6 Applications.....



6.1 News

This brings you the latest articles and stories from the websites you follow, using an easy-to-read form called an RSS feed. Once you have subscribed to a website, you can track and manage all your favourite RSS content on your mobile phone.

6.2 Weather

Your phone is equipped with a weather function for getting up to 3-day forecasts of favourite cities.

6.3 Services

Contact your network operator to check service availability.

7 Profiles .....

With this menu, you may personalise ringtones for different events and environments: **Normal, Silent, Meeting, Activity, Indoor, Offline**.

8 Organiser .....

8.1 Alarm

Your mobile phone has a built-in alarm clock with a snooze feature.

8.2 Calendar

Use the monthly-view calendar with alarms to help keep track of important meetings, appointments, etc. – days with events entered will be marked in colour.

8.3 Notes

You can create a note in text or voice format by selecting **Notes**.

8.4 Calculator

Enter a number, select the type of operation to be performed, and enter the second number. Then press "=" to display the result.

8.5 Converter

Unit converter and Currency converter.

8.6 World clock

The World clock shows current local time and the time zone in different cities.

8.7 Stopwatch

The stopwatch is a simple but accurate timer that has a suspend/resume function. It can also remember several results.

9 Messaging .....

9.1 Create a message

From the main menu select **Messaging** to create a text/ multimedia message. You can also modify a predefined message in **Templates** or customise your message by adding pictures, photos, sounds, titles, etc (only available while editing an MMS). While writing a message, select **Options** to access all the messaging options. You can save regularly-used messages to **Draft** or **Templates** (MMS only).

Specific letters (like accents) will increase the size of an SMS. This may cause multiple SMS messages to be sent to your recipient.

10 Calls.....

You can access your call log by pressing ⌣ from the idle screen. You can see **Outgoing calls, Missed calls** and **Answered calls**.

11 My Files .....

My Files is the place where you can find all your media and other files. Options include: **My music, Pictures, My photos, Video album, Others, Phone, Memory card** and **Memory status**.

12 Media

12.1 Camera

This is another way of going to your **Camera**.

12.2 Video cam

This lets you record video clips.

12.3 Music

This lets you organise and play your music stored both on the phone and the memory card.

You can quickly open the music player by pressing and holding the ▢ key.

12.4 Radio

Your phone is equipped with an FM radio [1] with RDS functionality. Please note that you need to plug the headset in first.

You can use it as a traditional radio with saved stations, but you can also see additional onscreen information with radio stations that support the Visual Radio service.

12.5 Video album

The video album contains video clips recorded, received or downloaded.

[1] The quality of the radio depends on the coverage of the radio station in that particular area.

13 Contacts

13.1 Viewing your contacts

To access the **Contacts** from the main screen, press the key and select the icon from the menu.

13.2 Adding a contact

Select the folder in which you want to add the contact, then press the **Options** softkey and select **Add new contact**.

14 Email

Your phone has an email client with the settings predefined for a few popular email services, like GoogleMail, Windows Live, Yahoo, AOL, etc [1]. Besides this, you can set up other POP3 or IMAP4 email accounts that you may be using.

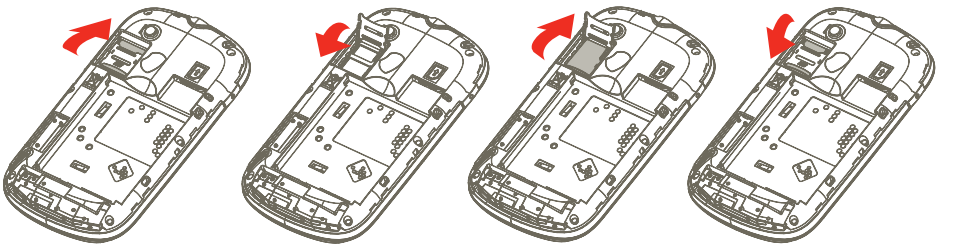
15 Settings

From the main menu, select the menu icon and select the function of your choice in order to customise your telephone: **Phone settings, Call settings, Security, Network, Service message settings, Connectivity.**

[1] Depending on your network operator.

16 microSD card

Inserting the memory card:



To release the microSD card holder, slide it in the direction of the arrow and lift it. Then insert the microSD card with the golden contact downward. Finally, turn down the microSD holder and slide it in the opposite direction to lock it.

The phone must be turned off before you insert or remove a microSD card.

17 Making the most of your mobile

PC suite

Go to www.vodafone.com/vodafone354 on your PC to download the PC Suite for free. If your phone is connected to your PC, you can do things like:

- **Backup/restore**

You can backup the important data in your mobile and restore them when needed.

- **GPRS modem**

Use your mobile phone to connect PC to the internet.

- **Multimedia Personalization**

Customise your mobile with images, animations and melodies.

- **Messages**

You can compose SMS/MMS messages easily on your PC and transfer them to your phone.

Supported Operating Systems

Windows XP/Vista/Windows 7.

Webcam (1)

You can use your phone as a webcam for instant messaging on your PC.

- Connect your phone to your PC using the USB cable, and select Webcam.
- Go to the **My computer** folder on your PC, and find your phone as a USB device (under Scanners & Cameras).

(1) The using of webcam may vary according to the operating system of your PC.

18 Text input mode

To write messages, there are two writing methods:

Normal (abc mode): this lets you enter text by choosing the letter or symbol on the key.

Predictive (eZi abc mode): this predicts the words you want to enter, making writing faster.

To switch input mode (within one language), hold Alt + Space.

Alt key **alt** :
- Press once to enter the character on the top half of the key.
- Press twice to lock, so you only enter the characters on the top half of the keys, then press once to unlock this.

Sym key ☺ Sym : Popup a symbol page to select special characters using the navigation key (short keypress)

Space key :
- Input a space character (short keypress)
- Switch input mode (long keypress)

Shift key ⬆ :
- Press once: Input a capital letter
- Press twice: Lock the keyboard in capital letter input mode

Del key ⌫ :
- Delete a letter or word (short keypress)
- Continue deleting letters or word (long keypress)

19 Product Safety Information

Pictograms and Graphic Symbols

Read the Safety Information section of this user guide on page 19

Do not use while re-fuelling

Do not use hand-held while driving

This device may produce a bright or flashing light

For body-worn operation maintain a separation of 1.5 cm

Do not dispose of in a fire

Small parts may cause a choking hazard

Avoid contact with magnetic media

This device may produce a loud sound

Avoid extreme temperatures

Keep away from pacemakers and other personal medical devices

Avoid contact with liquid, keep dry

Switch off when instructed in hospitals and medical facilities

Do not try to disassemble

Switch off when instructed in aircraft and airports

Do not rely on this device for emergency communications

Switch off in explosive environments

Only use approved accessories

Product Safety Information

RF Exposure

General Statement on RF energy

Your phone contains a transmitter and a receiver. When it is ON, it receives and transmits RF energy. When you communicate with your phone, the system handling your call controls the power level at which your phone transmits.

Specific Absorption Rate (SAR)

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organisation ICNIRP and include safety margins designed to ensure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg and the highest SAR value for this device when tested at the ear was 0.927 W/kg [(1)]. As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this user guide.

As SAR is measured utilising the device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum power required to communicate with the network.

Body worn operation

Important safety information regarding radiofrequency radiation (RF) exposure.

To ensure compliance with RF exposure guidelines the phone must be used with a minimum of 1.5 cm separation from the body.

Failure to observe these instructions could result in your RF exposure exceeding the relevant guideline limits.

"The highest SAR value for this mobile phone when tested for use at the body and compliance against the standard is 1.02 W/kg. While there may be differences between the SAR levels on various phones and at various positions, they all meet the relevant International guidelines and EU requirements for RF (radio-waves) exposure"

Limiting exposure to radio frequency (RF) fields

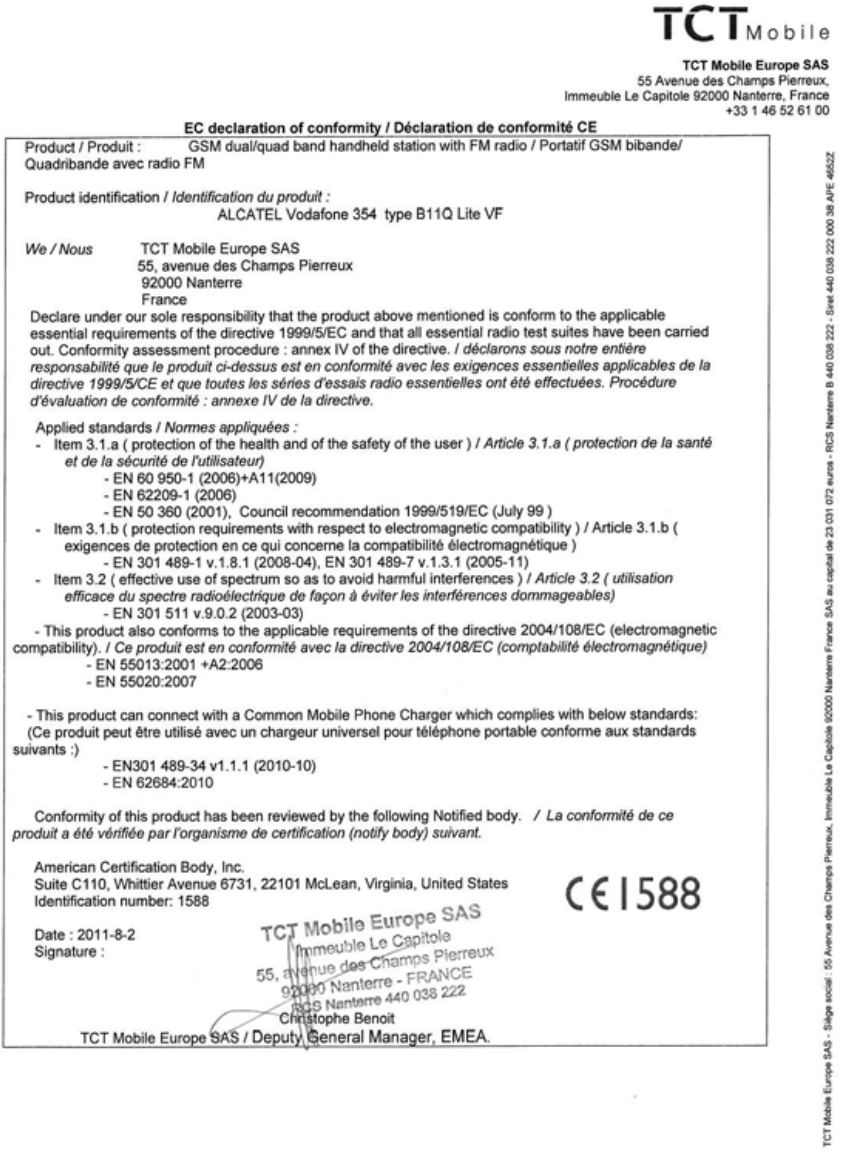
For individuals concerned about limiting their exposure to RF fields, the World Health Organisation (WHO) provides the following advice:

(1) The tests are carried out in accordance with IEC standard PT62209-1.

Precautionary measures: Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using 'hands-free' devices to keep mobile phones away from the head and body. Further information on this subject can be obtained from the WHO home page http://www.who.int/peh-emf WHO Fact sheet 193: June 2000.

Regulatory information

The following approvals and notices apply in specific regions as noted.



TCT Mobile

TCT Mobile Europe SAS
55 Avenue des Champs Pierreux,
Immeuble Le Capitole 92000 Nanterre, France
+33 1 46 52 61 00

EC declaration of conformity / Déclaration de conformité CE

Product / Produit : GSM dual/quad band handheld station with FM radio / Portatif GSM bibande/ Quadribande avec radio FM

Product identification / *Identification du produit :*
ALCATEL Vodafone 354 type B11Q Lite VF

We / Nous TCT Mobile Europe SAS
55, avenue des Champs Pierreux
92000 Nanterre
France

Declare under our sole responsibility that the product above mentioned is conform to the applicable essential requirements of the directive 1999/5/EC and that all essential radio test suites have been carried out. Conformity assessment procedure : annex IV of the directive. */ déclarons sous notre entière responsabilité que le produit ci-dessus est en conformité avec les exigences essentielles applicables de la directive 1999/5/CE et que toutes les séries d'essais radio essentielles ont été effectuées. Procédure d'évaluation de conformité : annexe IV de la directive.*

Applied standards / *Normes appliquées :*
- Item 3.1.a (protection of the health and of the safety of the user) / *Article 3.1.a (protection de la santé et de la sécurité de l'utilisateur)*
  - EN 60 950-1 (2006)+A11(2009)
  - EN 62209-1 (2006)
  - EN 50 360 (2001), Council recommendation 1999/519/EC (July 99)
- Item 3.1.b (protection requirements with respect to electromagnetic compatibility) / Article 3.1.b (exigences de protection en ce qui concerne la compatibilité électromagnétique)
  - EN 301 489-1 v.1.8.1 (2008-04), EN 301 489-7 v.1.3.1 (2005-11)
- Item 3.2 (effective use of spectrum so as to avoid harmful interferences) / *Article 3.2 (utilisation efficace du spectre radioélectrique de façon à éviter les interférences dommageables)*
  - EN 301 511 v.9.0.2 (2003-03)

- This product also conforms to the applicable requirements of the directive 2004/108/EC (electromagnetic compatibility). */ Ce produit est en conformité avec la directive 2004/108/EC (comptabilité électromagnétique)*
  - EN 55013:2001 +A2:2006
  - EN 55020:2007

- This product can connect with a Common Mobile Phone Charger which complies with below standards: (Ce produit peut être utilisé avec un chargeur universel pour téléphone portable conforme aux standards suivants :)
  - EN301 489-34 v1.1.1 (2010-10)
  - EN 62684:2010

Conformity of this product has been reviewed by the following Notified body. */ La conformité de ce produit a été vérifiée par l'organisme de certification (notify body) suivant.*

American Certification Body, Inc.
Suite C110, Whittier Avenue 6731, 22101 McLean, Virginia, United States
Identification number: 1588

CE 1588

Date : 2011-8-2
Signature :

TCT Mobile Europe SAS
Immeuble Le Capitole
55, avenue des Champs Pierreux
92000 Nanterre - FRANCE
RCS Nanterre 440 038 222

Christophe Benoit
TCT Mobile Europe SAS / Deputy General Manager, EMEA.

TCT Mobile Europe SAS - Siège social : 55 Avenue des Champs Pierreux, Immeuble Le Capitole 92000 Nanterre France SAS au capital de 23 031 072 euros - RCS Nanterre B 440 038 222 - Siret 440 038 222 000 38 APE 4652Z

TCT Mobile Europe SAS - Siège social : 55 Avenue des Champs Pierreux, Immeuble Le Capitole 92000 Nanterre France
SAS au capital de 23 031 072 euros - RCS Nanterre B 440 038 222 - Siret 440 038 222 000 38 APE 4652Z

Distraction

Driving

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands free kit) causes distraction and can lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

Operating machinery

Full attention must be given to operating machinery in order to reduce the risk of an accident.

Product Handling

General Statement on handling and use

You alone are responsible for how you use your phone and any consequences of its use.

You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

- Always treat your phone and its accessories with care and keep it in a clean and dust-free place.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories, only authorised personnel must do so.
- Do not expose your phone or its accessories to extreme temperatures, minimum -10 and maximum +50 degrees Celsius.
- Please check local regulations for disposal of electronic products.

Do not carry your phone in your back pocket as it could break when you sit down.

Small Children

Do not leave your phone and its accessories within the reach of small children or allow them to play with it.

They could hurt themselves or others, or could accidentally damage the phone.

Your phone contains small parts with sharp edges that may cause an injury or which could become detached and create a choking hazard.

Demagnetisation

To avoid the risk of demagnetisation, do not allow electronic devices or magnetic media close to your phone for a prolonged time.

Electrostatic discharge (ESD)

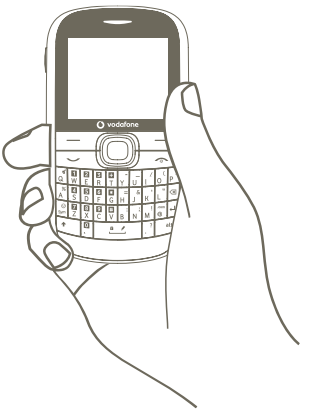
Do not touch the SIM card's metal connectors.

Antenna

Do not touch the antenna unnecessarily.

Normal use position

When placing or receiving a phone call, hold your phone to your ear, with the bottom towards your mouth or as you would a fixed line phone.



Air Bags

Do not place a phone in the area over an air bag or in the air bag deployment area.

Store the phone safely before driving your vehicle.

Seizures/Blackouts

This phone is capable of producing bright flashing lights.

Repetitive Motion Injuries

To minimise the risk of RSI, when texting or playing games with your phone:

- Do not grip the phone too tightly
- Press the buttons lightly
- Make use of the special features in the handset which minimise the number of buttons which have to be pressed, such as message templates and predictive text
- Take lots of breaks to stretch and relax

Emergency Calls

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

Loud Noise

This phone is capable of producing loud noises which may damage your hearing. Prolonged exposure to music at full volume on the music player may damage the listener's hearing. Use the recommended headphones only.

Bright Light

This phone is capable of producing flashes of light, do not use it too close to the eyes.

Phone Heating

Your phone may become warm during charging and during normal use.

Electrical Safety

Accessories

Use only approved accessories.

Do not connect with incompatible products or accessories.

Take care not to touch or allow metal objects, such as coins or key rings, to contact or short-circuit the battery terminals.

Connection to a Car

Seek professional advice when connecting a phone interface to the vehicle's electrical system.

Faulty and Damaged Products

Do not attempt to disassemble the phone or its accessories.

Only qualified personnel must service or repair the phone or its accessories.

If your phone or its accessories have been submerged in water, punctured, or subjected to a severe fall, do not use them until you have taken it to be checked at an authorised service centre.

Battery Handling & Safety

Always switch the device off and disconnect the charger before removing the battery.

Only use the battery and charger supplied, or manufacturer approved replacements intended for use with your phone. Using other batteries and chargers could be dangerous.

Do not disassemble or short-circuit the battery. Accidental short-circuiting can occur if a metallic object such as a key, paper clip, or pen touches the terminals of the battery.

Improper battery use may result in a fire, explosion, or other hazard. If you believe the battery has been damaged, do not use it, take it to a service centre for testing.

Interference

General statement on interference

Care must be taken when using the phone in close proximity to personal medical devices, such as pacemakers and hearing aids.

Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

Hearing Aids

People with hearing aids or other cochlear implants may experience interference noises when using wireless devices or when one is nearby. The level of interference will depend on the type of hearing device and the distance from the interference source, increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

Medical devices

Please consult your doctor and the device manufacturer to determine if operation of your phone may interfere with the operation of your medical device.

Hospitals

Switch off your wireless device when requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

Aircraft

Switch off your wireless device whenever you are instructed to do so by airport or airline staff.

Consult the airline staff about the use of wireless devices on board the aircraft, if your device offers a 'flight mode' this must be enabled prior to boarding an aircraft.

Interference in cars

Please note that because of possible interference to electronic equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a handsfree kit with an external antenna is included in the installation.

Explosive environments

Petrol stations and explosive atmospheres

In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment.

Areas with potentially explosive atmospheres include fuelling areas, below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Blasting Caps and Areas

Turn off your mobile phone or wireless device when in a blasting area or in areas posted with notifications requesting "two-way radios" or "electronic devices" are turned off to avoid interfering with blasting operations.

Your telephone is a transceiver that operates on GSM networks with 900 and 1800 MHz bands.

CE 1588

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

Protection against theft (1)

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your telephone by entering * # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator services.

TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

(1) Contact your network operator for service availability.

This symbol on your telephone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

In non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

LICENCES

Obigo® is a registered trademark of Obigo AB.

microSD Logo is a trademark.

eZiText™ and Zi™ are trademarks of Zi Corporation and/or its Affiliates.

Opera Mini™ is a registered trademark of Opera Mini.

Notice

The information in this manual is subject to change without notice. Every effort has been made in the preparation of this manual to ensure accuracy of the contents, but all statements, information, and recommendations in this manual do not constitute a warranty of any kind, expressed or implied. Read the safety precautions and safety information carefully to ensure that you use this wireless device in a correct and safe manner.

20 Telephone warranty

WARRANTY TERMS AND CONDITIONS

1. Vodafone undertakes the warranty of this Mobile Phone for a period of two (2) years from the date of Purchase by the original owner (not transferable) under normal use.
2. The Battery has a limited warranty for twelve (12) months, and Charger for twenty-four (24) months against manufacturing defects. Other accessories have a limited warranty for twenty-four (24) months against manufacturing defects.
3. This Warranty does not cover damage resulting from;
   a) Normal wear & tear of the equipment;
   b) Defects and damages due to the equipment being used other than its normal and customary manner;
   c) An unauthorized disassembly, repair, alteration or modification being carried out;
   d) Misuse, abuse, negligence or accident howsoever caused;
   e) Defects or damage arising from improper testing, operation, maintenance, installation, or any alteration or modification;
   f) Defects or damage due to spillage of food or liquids, corrosion, rust or the use of wrong voltage;
   g) Scratches or damage to plastic surfaces and all other externally exposed parts that are due to normal customer use;
4. The Handset requiring service/repair must be delivered at the user's cost.
5. This warranty will be null and void in any of the following events:
   a) If the serial number or warranty seal on the equipment has been defaced or removed.
   b) If any term contained in this warranty has been altered or modified in any way without prior written consent of Vodafone.

6. The limited warranty extends only to customer who purchase the product in one of the countries (or areas) set forth at the end of this document. The limited warranty is only valid in Vodafone's intended country (or area) of sale of the Product.

7. If the product is returned to Vodafone after the expiration of the warranty period, Vodafone's normal service policies shall apply and the Consumer will be charged accordingly.

   a) Vodafone neither assumes for it any other obligation or liability beyond that which is expressly provided for in this limited warranty.

   b) All warranty information, product features and specifications are subject to change without notice.

8. THIS WARRANTY IS IN LIEU OF ANY AND OTHER WARRANTIES EXPRESSED OR IMPLIED, SPECIFICALLY INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. VODAFONE ASSUMES NO LIABILITY FOR THE BREACH OF THE WARRANTY BEYOND CORRECTING THE BREACH IN THE MANNER DESCRIBED ABOVE. IN NO EVENT SHALL VODAFONE BE LIABLE FOR CONSEQUENCES.

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English - CJA23K6VDAAA